

# 6 Questions to ask Before Hiring Your Commercial Carpet Cleaner

Are you thinking of hiring a professional to clean your commercial carpets? Choosing a vendor, determining the right cleaning solution, deciding how often to clean your carpets, and budgeting for the project may feel like a daunting to-do list. Asking yourself the following questions before hiring a commercial carpet cleaner will help you decide on the best company to hire for the job.

## 1. What type of carpet is used in your commercial space?

Determining what type of carpet your business has is crucial to the cleaning process. When you know what type of carpet is used in your commercial space, you will be able to provide a professional cleaner with information that will help them determine the best cleaning practices.

*\*Please note: Every carpet manufacturer offers recommendations for the cleaning of their specific product – and the recommendations vary from product to product. Keep this in mind when vetting your carpet cleaning company.*

## 2. How dirty is your commercial carpet?

Commercial carpet cleaning ranges from routine, interim, and restorative. Routine carpet cleaning will help to maintain a carpet's appearance and remove spots, interim cleaning will go a little deeper, and restorative carpet cleaning is a deep cleaning process that removes dirt, dust, and grime below the surface.

## 3. What type of commercial carpet cleaning does the manufacturer recommend?

Cleaning recommendations from the manufacturer can typically be found online or in the paperwork that came with your commercial carpet installation. If you are unable to access this information, Floor Factors will be able to help you determine the best way to clean the carpets in your business.

*\*Please note: Many manufacturers recommend cleaning twice per year, but this does vary based on product. Visit the carpet manufacturer's website to get details.*

## 4. What is your budget for commercial carpet cleaning?

The cost of commercial carpet cleaning will depend on a variety of factors including the size of the carpet, how dirty it is, and what type of cleaning solution you decide to use.

## 5. Is steam cleaning or dry cleaning better for your commercial carpet?

Steam cleaning a commercial carpet is a relatively simple process but requires up to 24 hours of drying time. It may take multiple steam cleaning treatments to remove tough carpet stains. Dry cleaning a commercial carpet uses chemical agents and application solution and requires virtually no drying time.

## 6. How long will it take for your commercial carpet to dry after cleaning it?

Some types of commercial carpets consist of fibers that hold moisture for longer than others. In addition, the weather, humidity levels, and other environmental factors may affect how quickly a carpet dries after being cleaned. The best commercial cleaning service will take these details into consideration to keep downtime at a minimum in order to have the least amount of impact on your business operations.

For more information on cleaning and maintaining your commercial carpet, contact us at Floor Factors today!



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